

Report to: Policy & Performance Improvement Committee – 1 June 2026

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Report Summary	
Report Title	Performance Framework 2026-27
Purpose of Report	To provide the Policy and Performance Improvement Committee with an update on the Performance Framework and indicators that will be used to monitor and measure our performance against the Community Plan.
Recommendations	That the Policy & Performance Improvement Committee note the Corporate Planning, Performance Management & Assurance Framework (Appendix 1) and the refreshed performance indicators (Appendix 2)
Reason for Recommendation	The Committee receives quarterly reports on progress against the Council's Community Plan, using the key performance indicators set out in the Performance Framework. This report provides Members with the annual update to the Performance Framework and the refreshed set of performance indicators for information and awareness.

1.0 Background

- 1.1 The Council's performance framework sets out how we plan, monitor and evidence delivery of our priorities. It links the Community Plan ambitions to business plans and a basket of key performance indicators, supported by financial and customer feedback reporting. The framework provides a consistent approach for SLT and Members to routinely monitor performance, identify risks and underperformance early, and take timely action. It also strengthens organisational assurance by bringing together key sources of evidence so that senior officers, and where appropriate Members, can be confident that the Council is delivering objectives in an economical, efficient and effective manner and meeting relevant statutory and regulatory requirements.
- 1.2 The key performance indicators set out in the Performance Framework are used to measure performance against the actions detailed within the Community Plan and are owned by relevant Business Managers, who review the performance indicators relevant to their business unit each year in line with the business planning cycle.

The relevant Director responsible for that business unit will also review these indicators alongside the Business Manager, before the Council wide list of indicators are taken to SLT for approval. The indicators are shared with Members annually for information and awareness, prior to the reporting cycle commencing from Quarter 1 of the new financial year.

2.0 Proposal /Options Considered

2.1 That the Policy & Performance Improvement Committee note the indicators. Further information will be provided to Members through a presentation at the committee.

3.0 Implications

In writing this report and in putting forward recommendations, officers have considered the following implications: Data Protection; Digital & Cyber Security; Equality & Diversity; Financial; Human Resources; Human Rights; Legal; Safeguarding & Sustainability and where appropriate they have made reference to these implications and added suitable expert comment where appropriate.

Implications Considered			
Yes – relevant and included / NA – not applicable			
Financial	N/A	Equality & Diversity	N/A
Human Resources	N/A	Human Rights	N/A
Legal	N/A	Data Protection	N/A
Digital & Cyber Security	N/A	Safeguarding	N/A
Sustainability	N/A	Crime & Disorder	N/A
LGR	N/A	Tenant Consultation	N/A

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

None